

Introducing the Modernize
Communications Workshop
- a modular engagement
to experience the vision
for Microsoft Teams
Phone and advanced
communication scenarios.
This workshop is designed
to guide you through the
process of a simplified
enterprise voice solution
with reliable, high-quality,
integrated calling.

Now more than ever, businesses need a modern voice solution and phone system capabilities that combine unified communication and teamwork. Calling in Teams provides the features organizations need to deliver seamless, collaborative experiences for employees, business partners and customers.

Operator Connect is Microsoft's latest offer allowing you to integrate our voice services directly into Microsoft Teams. NTT are one of a limited number of global providers who have been selected by Microsoft to provide PSTN directly to your Teams environment and this workshop will support your transition for both the people and technology aspects of the change.

Introducing the Modernize Communications Workshop

This complimentary engagement is funded by Microsoft* and you will receive a modular engagement to experience the vision for Microsoft Teams with phone system capabilities and advanced communication

scenarios. This workshop is designed to guide you through the process of a simplified enterprise voice solution with reliable, high-quality, integrated calling. Through 'art of the possible' demonstrations, use case design and deep-dive planning, you will obtain actionable recommendations to deploy and adopt Microsoft Teams Calling with phone system.

How long are the workshops?

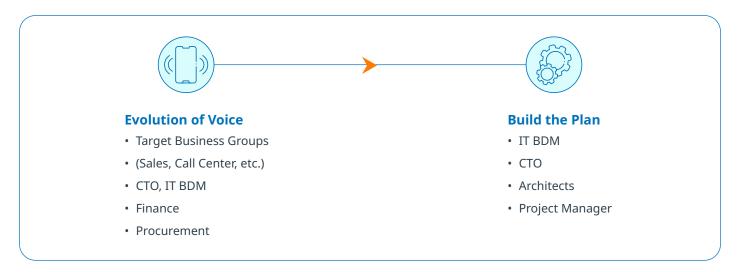
We have developed the Modernize Communications Workshop to be delivered remotely or in-person and they're typically completed over the course of 2 days. The workshops will be delivered by our professional services team, engaging with your business decision makers, technical team and change managers, to ensure we cover all aspects of your Teams deployment.

Contact us

Please contact your NTT account manager or engage us here for more details.

^{*} Microsoft License Subscription dependant

Who should attend the Workshop?



Enjoy business benefits

- An evaluation of your current telephony and PBX needs.
- Environmental and workload analysis, including existing infrastructure and telephony state.
- Demonstration of the end-to-end Teams Calling experience to showcase Microsoft Teams Calling as your telephony solution.
- Direction on how to transition various user profiles into a modern collaboration and communication environment.
- Showcase the rich portfolio of 3rd party applications and devices that can complement the Teams Calling experience.
- Customized, actionable recommendations you can follow to enable and adopt Teams for Calling.

Modernize Communications Structure

Our certified Microsoft professionals provide a comprehensive consultative engagement to help you understand and visualize the future use cases for Microsoft Teams, keeping your customers' business priorities in mind and demonstrating scenarios that drive modern transformation. As a FastTrack Ready Partner, NTT are one of few selected Operator Connect Partners and this workshop will help organizations of all sizes migrate to Teams securely with minimum disruption. The 3-step methodology is approved by Microsoft and our professional services team can tailor the agenda of the workshop to meet your teams' needs to get the best outcome for your business.



Modernize Communications Workshop Agenda



Optional modules include:



PSTN Connectivity

- Microsoft Teams Calling Plans......(30mins)
- Microsoft Direct Routing.....(45mins)
- Operator Connect.....(30mins)
- Audio Conferencing.....(20mins)



Management

- Teams phone Administration and Management.....(60mins)
- Managing Call Quality and Reporting.....(30mins)



Advanced

- Call queues and Auto Attendants....(45mins)
- Contact Center.....(30mins)
- Call Reporting.....(20mins)
- Session Border Controllers.....(30mins)
- Survivable Branch Appliance.....(20mins)



Foundations

- What is Microsoft Teams.....(30mins)
- Security and Compliance.....(30mins)
- Governance and Lifecycle.....(30mins)
- Upgrade to Microsoft Teams from Skype for Business.....(15mins)

Immersive experiences

Teams Calling and Devices | Teams Phone | IT Pro Guided Simulations

About Cloud Communications, NTT

Visit us at hello.global.ntt/operator-connect

Cloud Communications is a division of NTT. Focused on delivering smart communication to enable smarter workspaces, our mission is to provide world-class cloud communication solutions that enable dynamic collaboration interactions for improved workforce efficiency, productivity and engagement. We specialize in unified communications, cloud voice and digital events, delivering tailored end-to-end consulting, value realization services and change management to empower businesses and enable their digital workplace transformation.



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