Managed Application Services

Managed Services for Oracle® Hyperion

Optimal application performance in any secure cloud

Data drives analytics, benchmarking, forecasting, machine learning and artificial intelligence – helping enterprises with their transformational decision-making process. **We have the experience to help design a solution that best meets an enterprise's requirements, budget, timing and business culture in a secure and compliant environment.**

Capturing today's value and protecting the future

Secure, fast and optimal enterprise applications performance is crucial to maintaining competitive advantage. Processes are becoming more integrated, yielding powerful business insight and increasing the need for reliable application hosting and managed services. We provide a comprehensive, yet flexible approach to managing the core systems functionality for business-critical applications allowing companies to focus on business decisions and customer success.

Our Managed Services for Oracle Hyperion are designed to support on-premises, private, hybrid or multi cloud models. A client can select a private cloud solution in one of our data centers or a comprehensively managed solution in a public cloud. Our comprehensive managed services focus on security, compliance, performance, visibility, quality of service and end-user satisfaction.

Planning for Oracle Hyperion to 2030

Enterprises have a lot to consider now that Oracle has stated they will support Hyperion 11.2 through 2030 and it is included in Oracle's Applications Unlimited for updates. Now is the time to assess and plan the enterprise's performance management strategy. Based on the impending 2021 end of support date for 11.1.x, questions to consider include:

- When is the best time to upgrade?
- Will you review current workflow and processes?
- Is it a good time for a tech refresh?
- Is the enterprise culture ready for cloud or hybrid cloud?
- What are the functionality changes in Hyperion 11.2?

We have the expertise and knowledge to help an enterprise make an informed decision. This is an opportunity to maximize the possibilities.

Key features

- Managed services for on-premises, public, private or hybrid cloud.
- Scalable infrastructure for optimal application performance.
- System administration and patching.
- Proactive monitoring and alarming.
- 24/7 responsive support.

Why us?

Over 20 years of Hyperion experience.

Oracle Gold Partner.

Focus on security and compliance.

SSAE 18 SOC 1 Type II SOC 2 Type II Audit Reports.

Premier services to assess, plan, upgrade or migrate Hyperion application(s).

Our comprehensive Managed Services provide

- Dedicated technical support team.
- Online client portal/dashboard and ticketing system.
- Assigned Client Success Manager/ quarterly business review.
- Support: technical application and infrastructure.
- Vendor support communication.
- Reactive, unscheduled tasks against defined service level agreements (SLAs).
- Proactive, automated and scheduled tasks.
- Timely software patches.
- Backup and recovery.

- Security and compliance/ audit readiness.
- Disaster recovery with annual testing.
- Business continuity.
- Private Cloud SSAE 16-certified data centers.
- Managed hybrid/multicloud.

Our Hyperion application teams and finely tuned infrastructure provide the optimal performance necessary to stay agile in today's rapidly changing business environment. Our teams have experience in Hyperion:

- Data Warehousing.
- Oracle Data Migration and Integration.
- Database Managed Services.
- Dashboards and Reporting.

Regardless of the network solution designed for your specific implementation, **your applications and data are protected over a highly secure connection that incorporates the most stringent security standards.**

Security, compliance and control

We designed the best of kind data centers with the highest security standards and compliance. We considered the full range of security features such as: concrete and steel-reinforced walls, multi-layered biometric access controls, redundancy for every component, and strict process and procedures. Regardless of the network solution designed for your specific implementation, your applications and data are protected over a highly secure connection that incorporates the most stringent security standards.

Regulatory compliance: ISO/IEC 27001:2013, ISO/IEC 27017:2015 and 27018:2014 Certifications

We have achieved the International Standards for Organizations (ISO) 27001:2013 Certification for Information Security Management System (ISMS) and Operations, the ISO/IEC 27017:2015 International Standards Certification for Cloud Services and the 27018:2019 Certification for Protection of Personally Identifiable Information in the Cloud.

SOC 2 evaluations

We offer third-party validated audit reporting for SOC 1, SOC 2 and SOC 3. The report includes the Security and Availability Trust Principles which demonstrate effectiveness of controls over security systems and availability.

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Get in touch

If you'd like to find out more about our services, speak to your client manager or visit our website