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Managed Application Services

Managed Microsoft® 365 Services

Reliable, secure, enterprise-class communication and collaboration tools for businesses of every size

Running, implementing and promoting Microsoft 365 services can require significant time and effort. **Partners can leverage our expertise and experience to deploy, manage and scale Microsoft 365 solutions** for their enterprise and mobile workforce.

Capturing today's value and protecting the future

You will find many benefits from our managed Microsoft 365 services, including faster Microsoft 365 user adoption and innovative ideas to solve business process challenges and maximize their investment in Microsoft 365.

Our Microsoft 365 expertise enables teams to focus on the business value drivers surrounding their collaboration, communication and cloud enabled business productivity application strategies, while our team provides and sustains a comprehensive and fully responsive managed Microsoft 365 operating environment.

Our professional staff designs a plan to meet your strategic goals, and then focus on expediting the data migration and onboarding process. We work to ensure a strong security posture with Identity and Access Management, Azure Information Protection, Azure Active Directory, including the right subscription level of

Advanced Threat Protection, Analytics and Cloud App Security services. We ensure the design and rules protect end users, devices and cloud workloads.

Migration tools for all types of data

Engage with us to migrate, support and streamline your Microsoft 365 workloads. We can help plan migrations to Microsoft 365 from Microsoft Exchange, Lotus Notes, Documentum, Google, and other legacy systems. Take what you need, leave what you don't. We will move it all with minimal business disruption and no data loss. We will setup and configure a foundation of best practices to protect and secure your Microsoft 365 workloads, while supporting a seamless end user experience – enabling all the different capabilities Microsoft 365 offers.

End-to-end support services. Limitless scalability

We ensure smooth and predictable performance of your Microsoft 365 environment with proactive monitoring and monthly reporting. We also deliver comprehensive support for Microsoft 365 solution stacks including Exchange Hybrid, SharePoint, Teams, ADFS, DirSync, E-discovery, SMTP, security and compliance management for users, devices and Microsoft 365 cloud.

Key features

On-boarding and migration
Complete planning and execution including prerequisites, solution design, user access setup and hybrid situation configurations.

Adoption strategy
Our teams help develop, implement and encourage adoption of new Microsoft 365, Windows 10 Enterprise, Enterprise Mobility + Security and Office 365 Enterprise features, company-wide.

Comprehensive support
24/7 technical support via our help desk and comprehensive knowledgebase. We liaise with Microsoft on your behalf.

Why choose us for Managed Microsoft 365?

Reduced migration costs
Reduce migration costs and time while removing the complexity of migrating to Microsoft 365 by leveraging our specialized teams of experts.

Increased productivity
Empower your employees to achieve more by leveraging our 24/7 help desk, alarming/monitoring capabilities and industry-leading support from a Microsoft Azure expert managed service provider.

Reduced risk
Reduce security risks and data loss using our Microsoft 365 governance standards and policies. Manage settings, policies and controls without directly granting global administrative roles to your teams.

Strategic partnership
We manage and maintain a secure, governed Active Directory environment through our expertise in supporting Azure Active Directory and synchronizing with on-premises Windows Active Directory domains.

Identity and access management
When utilizing a Microsoft 365 Enterprise E5 license with Security and Mobility, we provide the knowledge and expertise for conditional access policies and mobile device threat.

Secure mobility
When utilizing a Microsoft 365 Enterprise E5 license with Security and Mobility, we provide the knowledge and expertise for conditional access policies and mobile device threat.

As a strategic long-term partner to your business, **we have a deep understanding of how to align technology with your strategic goals. As technology evolves, so do we.**

Key benefits

- Strategic partnership
- Through quarterly business and technical reviews, we provide recommendations to optimize performance and cost.
- Accelerated user adoption
- Assistance with user onboarding to reduce knowledge gaps and increase user adoption.
- Flexibility
- We offer flexible licensing options to purchase from us or we can manage your current environment utilizing your existing Microsoft Enterprise Agreement.
- Trusted collaboration
- Steadfast collaboration between functional teams and our hands-on product administrators.
- Access to experienced experts
- Leverage our industry insights and experience to gain the flexibility to quickly adapt to change. Our multiyear strategic alliance with Microsoft brings together our managed services and cybersecurity expertise, along with Microsoft's trusted applications and cloud platform. You benefit from over 20 years of experience and expertise supporting Microsoft solutions. Our experts have over 3,000 Microsoft certifications worldwide.

Related services

- Microsoft Exchange Hosting
- Microsoft SharePoint Hosting
- Managed Microsoft Azure Services
- Managed Microsoft Teams Services
- Managed Hybrid Infrastructure
- Cloud Cost Optimization
- End-user Help Desk Services

Certifications

- Azure Networking MSP
- Azure Expert Managed Service Provider
- Azure for SAP Workload Specialty

Microsoft Gold
- Application Development
- Application Integration
- Cloud Business Applications
- Cloud Platform
- Cloud Productivity
- Collaboration and Content
- Communications
- Data Analytics
- Datacenter
- Data Platform
- DevOps
- Enterprise Mobility Management
- Enterprise Resource Planning
- Messaging
- Project and Portfolio Management Security
- Small and Midmarket Cloud Solutions
- Windows and Devices

Get in touch

If you'd like to find out more about our services, speak to your client manager or visit our website