Uptime v3 Agreement – Special Conditions for Cisco® Network Integration Products

1 Application

1.1 For the purposes of these special conditions “Cisco® Network Integration (NI) Configuration Items” means the products listed in clause 1.2.

1.2 These special conditions apply to:

(a) Cisco® routers;

(b) Cisco® switches;

(c) Cisco® wireless LAN controllers;

(d) Cisco® access points; and

(e) Cisco® wireless control systems.

1.3 These special conditions do not apply to Cisco® NI Configuration Items that have been classified as end-of-service by Cisco®.

2 Assessments (Option)

NTT’s obligations

2.1 If this option is selected by the Client, NTT must perform a Technology Lifecycle Management Assessment (TLMA) Express Service.

Additional terms and conditions

2.2 Further terms and conditions and details of the Services to be provided by NTT for the Technology Lifecycle Management Assessment (TLMA) Express Service are set out at Uptime® Technology Lifecycle Management Services Appendix.