Uptime v3 Agreement - Special Conditions for Cisco Converged Communications Products

1 Application

1.1 For the purposes of these special conditions "Cisco® Converged Communication (CC) Configuration Items" means the products listed in clause 1.2.

1.2 These special conditions apply to:

1.3 These special conditions apply to:

(a) Cisco® Call Control hardware and Software (Cisco® IP Telephony Servers and Voice Gateways);

(b) Cisco® IP Telephony end points;

(c) Cisco® Voice Applications (Cisco® Unified Communications Manager, Voice mail/Unified Messaging, Audio Conferencing, Mobility); and

(d) Cisco® Telepresence

1.4 These special conditions do not apply to Cisco® CC Configuration Items that have been classified as end-of-service by Cisco®

2 Assessments (Option)

NTT's obligations

2.1 If this option is selected by the Client, NTT must perform a Technology Lifecycle Management Assessment (TLMA) Express Service.

Additional Terms and Conditions

2.2 Further terms and conditions and details of the Services to be provided by NTT for the Technology Lifecycle Management Assessment (TLMA) Express Service are set out at https://hello.global.ntt/-/media/ntt/global/legal/australia/uptime-tlma-assessment-appendix.pdf.