



CLOUD COMMUNICATION

Microsoft Teamwork Assessment

As an established Microsoft Gold Partner, NTT have developed a workshop for stakeholders that is tailored specifically for your organization. We help businesses of all sizes through the discovery and decision process related to the deployment of Microsoft Teams.

This complimentary engagement is delivered by our highly experienced Professional Services Team and will deliver a comprehensive Customer Success Plan for Microsoft Teams. This will help you ensure your migration to Microsoft Teams is a success and allow you to realize the ROI on your Office 365 investment.

What does the Teams Workshop include?

NTT works with organizations, globally and locally, to support all aspects of their Microsoft Teams migrations including Cloud Voice, Meetings, Collaboration, Network Readiness and the People Change considerations ensuring success for your people and your technology.

We build a customer success plan that expedites the technical change and facilitates people change. We understand all organizations are unique and have a variety of challenges to achieve ROI so we tailor our workshops to suit your needs and focus on your priorities.

Please turn overleaf for full details of what is included in the workshops.

How long are the workshops?

We have developed the workshops so they can be delivered in either 1 or 2 days. Our UC Specialists will contact you to discuss your specific considerations for implementing Microsoft Teams. The workshops will be delivered by our professional service team, engaging with your business decision makers, technical team and change managers within your organizations so that we cover all aspects of your Teams deployment.

Customer Success Plan

As a result of the Teams Workshop, our professional services team will produce a comprehensive Customer Success Plan that will include the following areas:-

- Current state review
- Requirements
- Technical findings
- Customer deployment findings
- Risks
- Next Steps

Microsoft
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2019 Partner of the Year
Intelligent Communications

Assessment Options

The below chart highlights the main agenda topics/deliverables that will be covered in each of the available Teams Workshops.

Activity	Engagements tailored to your specific needs		
	1 Day Business Decision Maker	2 Day Business Decision Maker and Adoption & Change Management	2-Day BDM & Calling and Meetings
Pre-engagement Questionnaire	x	x	x
Envisioning Workshop	x	x	x
Demo	x	x	x
Infrastructure/Network Discovery			x
Voice and Meetings Discovery			x
Persona Analysis	x	x	x
Rooms and Devices			x
Local Network Assessment			x
Business Outcomes Review		x	
ACM Champions Network Plan		x	
Resistance Management		x	
ACM Training Strategy		x	
Communication and Awareness Plan		x	
Microsoft Licensing Evaluation			x
Service Continuity Assessment	x		x
Compliance & Governance Discovery	x		x
Customer Solution Plan	x	x	x

Contact us

For full details on Teams Workshops or to discuss your requirements, please speak to your Account Manager or contact David Craft, Microsoft Alliance Manager: d.craft@arkadin.com