



# Accelerate hybrid workplace transformation

Architecting new ways of  
working that are hybrid, flexible  
and secure



## Introduction

The nature of work has changed forever. Organizations are prioritizing the care and wellbeing of employees, improving their experiences with remote and hybrid workstyles that contribute to a better work-life balance. People are adapting to a new digital age, one that is supported by a network to securely connect teams and processes, improve productivity, and reduce costs.

According to our [2021 Global Workplace Report](#), only half of organizations have fully defined their future workplace strategies, and 49.1% of C-Suite decision-makers feel that the workplace is no longer defined by a physical office, but rather by a collection of environments that are defined by where employees collaborate, connect and work. **Productivity, engagement and capability aren't restricted to the four walls of the office**, they're the by-product of an empowered workforce who has the tools they need to fully realize their potential from anywhere, at any time.

### Top factors influencing organizations' workplace strategy

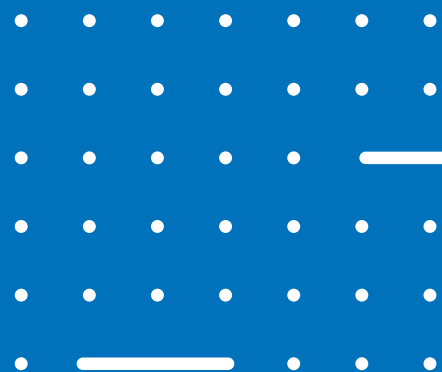
- Employee safety (optimizing safe use of office space/healthy buildings)
- Enabling hybrid and remote working
- Employee wellbeing
- Improving employee experience
- Sustainability goals

**Today, the success of an organization is defined by its ability to meet the demands of rapidly changing workforces** and workstyles. However, these changes are putting pressure on legacy systems and infrastructure, introducing complexities in IT infrastructure that have to be addressed to ensure robust security and comprehensive capability for the hybrid workplace.

Companies need to **prioritize employee wellbeing and optimize hybrid capabilities**.

Prioritizing employee wellbeing and optimizing hybrid capabilities ensures that the business builds a foundation that's capable of withstanding the uncertainty and change that come hand-in-hand with the digital age. This foundation needs to be supported by a network fabric that can securely connect teams and processes.

The technology that powers the hybrid workplace is evolving rapidly to enable multiple workstyles – it's a multi-faceted challenge that involves the network, cloud, collaboration, communication and security. And it has a significant impact on employee experience, cost and the impact on the world around you.





## Challenges and solutions

### Challenge

### How our solution addresses it

Create a network to support the hybrid workplace

Respond to the changing dynamics of your workplace with an integrated, flexible network infrastructure, enabling you to deliver an engaging employee experience and improve productivity.

Enhance your employee experience

Enable people to work together effectively, in a secure collaborative environment, anywhere, anytime, while accommodating individual needs and workstyles. We support a flexible, integrated approach, removing technology silos and facilitating multivendor integration across leading collaboration platforms. Our solutions improve team collaboration, reduce complexity, enhance communications and ensure a smooth workflow.

Secure new ways of working

Give your employees the freedom to safely collaborate from wherever they are while minimizing your cyber-risk. Our security services ensure all elements of your hybrid workplace – networks, applications, clouds and collaboration services – are secure by design.

Optimize your enterprise applications for hybrid cloud

Advance workplace transformation, agility and efficiencies for your business through our secure-by-design cloud solutions. Our portfolio of services is built on a proven methodology to plan, design, migrate, secure, operate and optimize the infrastructure that delivers enterprise applications in a hybrid, multicloud world.

## Solution overview

We provide a comprehensive and holistic range of services that delivers to the unique demands of your hybrid workplace. Regardless of your location, requirement and existing infrastructure, we can remove your limitations to optimize your workplace.

### Hybrid workstyles that deliver frictionless experiences

We help reshape office spaces to meet future needs, focusing on videoconferencing, teamwork and creative spaces, while consolidating individual desk space in favour of social connections.

- Adoption and change management
- Workplace analytics
- Managed meeting spaces
- Office/space reservation and management
- Space analytics (utilization/wellness)

### Cloud collaboration migration

We help you discover new ways of maximizing your investment in collaboration technologies to help your people work and increase productivity. By supporting the digitalization of work, we improve engagement, agility and deliver a connected experience wherever your employees may be located. We align this with insights that help forge communities and empower teams towards a better work-life balance.

- Legacy collaboration migration
- Collaboration and communication compliance
- Productivity and workflow integration
- Integrated customer experience
- Managed services

### Expand your hyper-distributed network for the hybrid world

- Network capacity and design
- LAN/WAN readiness
- Cellular connectivity and backup
- Application performance management
- Network optimization and managed services

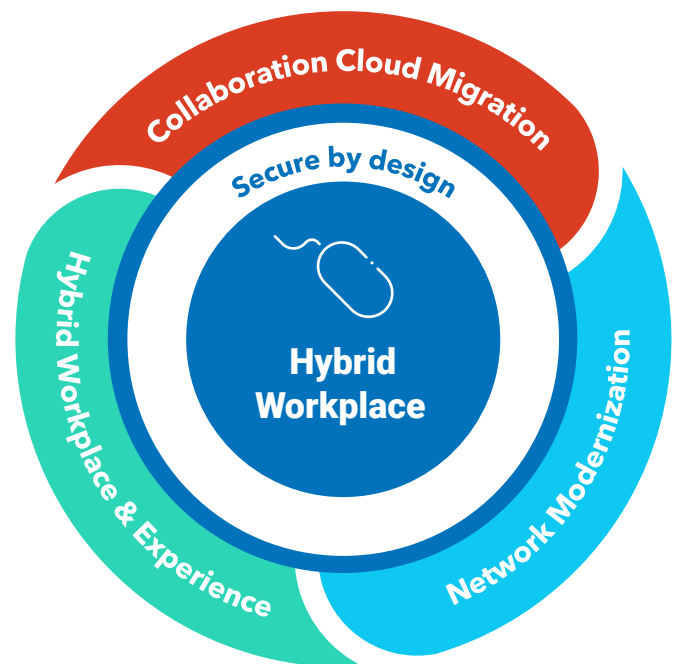
### An end-to-end workplace architecture that's secure by design

We give your employees the freedom to work wherever they are and however they choose, while minimizing your cyber-risks.

Our security services span the entire hybrid workplace – networks, applications, cloud and collaboration – so you're secure by design as you transform.

- Managed detection and response
- Intelligent security gateway
- Dynamic application security testing

Our globally available and integrated managed services portfolio across the network, collaboration and communication, security, cloud and enterprise applications help you to create, build, manage, optimize, innovate and prioritize throughout your workplace transformation journey.



## Our approach to delivering the hybrid workplace

### Consult

Provide insights on current industry trends and best practices to help identify and develop a future vision and transformation journey to an enhanced employee experience.

### Plan and design

Achieve effective and efficient planning and design through industry leading, tried and tested methodologies such as Cloud Deployment Framework, that accelerate time to value.

### Deploy and manage

Deploy, monitor and operate your workplace environment across multiple platforms, while transitioning to your future state.

### Innovate

An ongoing process to assess and assure optimal value from your investments to drive innovation and identify innovate new areas to drive future enhancements.



### The NTT advantage

As one of the world's most trusted and reliable providers of collaboration and communication, networking, security and cloud-powered solutions and services, we're the perfect partner for organizations looking to transform to a hybrid workplace.

Our portfolio of services span consulting, technical and managed services – every touchpoint designed to help you optimize and prioritize your business at every stage of your workplace transformation.

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