Reimagining connectivity and relaunching potential for a major travel company with a managed SD-WAN solution

How we helped a leading travel and transportation company accelerate their transformation journey and unify their MPLS and internet networks with a fast, reliable managed SD-WAN solution.

The challenge

To accelerate transformation and meet rapidly evolving customer expectations, a leading travel and transport business needed to build their own network and unify MPLS and internet connectivity into a single network with local internet breakout.

The business required faster, more reliable network access with increased flexibility to better manage scaling up and down of offices across a vast geographic footprint which stretched throughout Europe, North America and Asia.

In addition, the company's employees needed to have connected, data-driven digital tools and a web-based portal to execute large orders for freight and business customers.

Our solution

We worked closely with the company to help them adopt a flexible, future-proof SD-WAN network to help increase efficiency and reduce costs.

Our managed end-to-end network platform featured internet/MPLS underlay, locally sourced internet for regional offices and virtualized network functions on branch routers.

Taking a technology agnostic approach and aligning closely with the company's internal transformation initiatives, we were able to deliver fully managed services with hybrid WAN.

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The results

Accelerated digital transformation with a future-proof network

By delivering a managed SD-WAN network, we were able to simplify the company's network complexity while delivering greater speed, cohesiveness and security. With this solution we helped accelerate transformation initiatives and reduced operational silos across teams, departments and offices.

Improved experiences and enhanced digital tools

Through our end-to-end network platform, we helped empower employees with improved experiences and access to fast, secure web portals and digital tools to increase visibility and enhance overall operational efficiency.

Leading experts supporting business growth

Our expert engineers have been able to act as an extension of the company's internal engineering teams, supporting new projects and tailoring the solution for unique challenges. Our Global Operations Centers (GOCs) also provide the business with hands-on support 24/7/365.

Reduced costs and optimized access

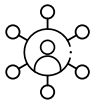
Our SD-WAN solution helped reduce TCO for the network, while alleviating the IT burden and optimizing access for faster, more responsive operations and service delivery.

Why work with us?

We're a Gartner® Magic Quadrant™ Global Leader

NTT has been recognized as a leader in the Gartner® 2022 Magic Quadrant™ for Network Services, Global.[1] We're also ranked highest in three out of five use cases in the Gartner® Critical Capabilities Report for Network Services, Global.[2]

We're perfectly placed to support travel and transport businesses because we bring:



Our own platform, which we've built to be inherently more agile than any other with the flexibility to integrate seamlessly with thousands of suppliers.

Refreshed reports every 60 seconds for up to the minute, detailed visibility, compared to an industry standard of 15-30 minutes.

Continual innovation to improve and enhance our capabilities so you get the best possible service.

An unmatched analytics platform and predictive capabilities that help identify 95% of network infrastructure issues before they impact network health, while we proactively open 99% of tickets to help drive increased availability.

An Award-winning digital backbone for reliable and secure network performance, which means our platform can handle complex, mission critical business applications with ease.

A model that puts customers' needs at the heart of everything we do from the outset of every project.

[1]Gartner® Magic QuadrantTM for Network Services, Global, 21st February 2022 Analysts: Neil Rickard, Bjarne Munch, Danellie Young, Karen Brown

[2]Gartner® Critical Capabilities for Network Services, Global, 22nd February 2022 Analysts: Danellie Young, Bjarne Munch, Lisa Pierce

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Speak to us today

At NTT, we're committed to helping travel and transport businesses modernize their operations, gain control and accelerate transformation.

We bring a managed end-to-end network platform, leveraging SD-WAN infrastructure to enable optimized connectivity with fully integrated security. This enables us to support greater agility and responsiveness with enhanced monitoring and reporting capabilities across your entire network.

Speak to us at NTT today about how we can help you realize your strategic ambitions.

Contact us now.

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