

Simplified Join Experience

Cisco Webex Meetings (Targeted 39.5-39.7)






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[What's coming: Simplified Join experience]

What's coming to Unlocked customers?

In Cisco Webex Meetings 39.5-7, Cisco will be improving the overall Webex Meetings join flow, making it easier and faster for existing users and guest users alike.

 Improved experience	 Simplified Invitations	 Simpler Installation
<ul style="list-style-type: none"> • Fastest join experience for users and guests • Fewer steps to join a meeting • Manage audio & video connection selections <i>before</i> joining the meeting 	<ul style="list-style-type: none"> • Intuitive, easy to read email invitations • Consistent look and feel with one clear join button and additional one-tap audio-join options for mobile attendees 	<ul style="list-style-type: none"> • Faster installation, great for guests • No admin rights necessary • Webex Meetings desktop app pre and in-meeting experience now bundled in a single install

What's coming to Lockdown customers?

 Improved experience	 Simplified Invitations
<ul style="list-style-type: none"> • Redesigned Webex Meetings Web dashboard, including a new centralized search bar 	<ul style="list-style-type: none"> • Intuitive, easy to read email invitations • Consistent look and feel with one button to push

No changes will be made to Webex Meetings desktop app for customers on 33.6 lockdown.

For the complete simplified join experience, customers must be on the latest. These enhancements will be coming to customers on 33.6 lockdown:

Improved Experience:

- Redesigned Webex Meetings Web dashboard for easier access to key functions, including a new search bar (39.6)

Simplified Invitations:

- Intuitive, easy-to-read email invitations
- Reduced number of email templates
- Consistent look & feel with one button push experience (Similar experience across meetings and devices)
- Mobile one-tap join
- iCal invitations (39.5)

Customers locked down to 33.6, the Webex Meetings desktop app will not be impacted and will continue to work as it does today.

Release schedule

Feature	Simplified invitations	Improved experience <i>Redesigned Webex Meetings Web dashboard</i>	Improved experience <i>Fewer steps to join</i>	Simpler Installation
Release	WBS 39.5	WBS 39.6	WBS 39.7	
General availability	June 18 - July 13	July 16 – August 10	mid August – mid September	
Impact	Customers on T33 Lockdown Customers on the Latest		Customers on the Latest	

Prototype

<https://uxccds.github.io/usertest/meet-simple3/page/>

Please note that the UI is subject to change.

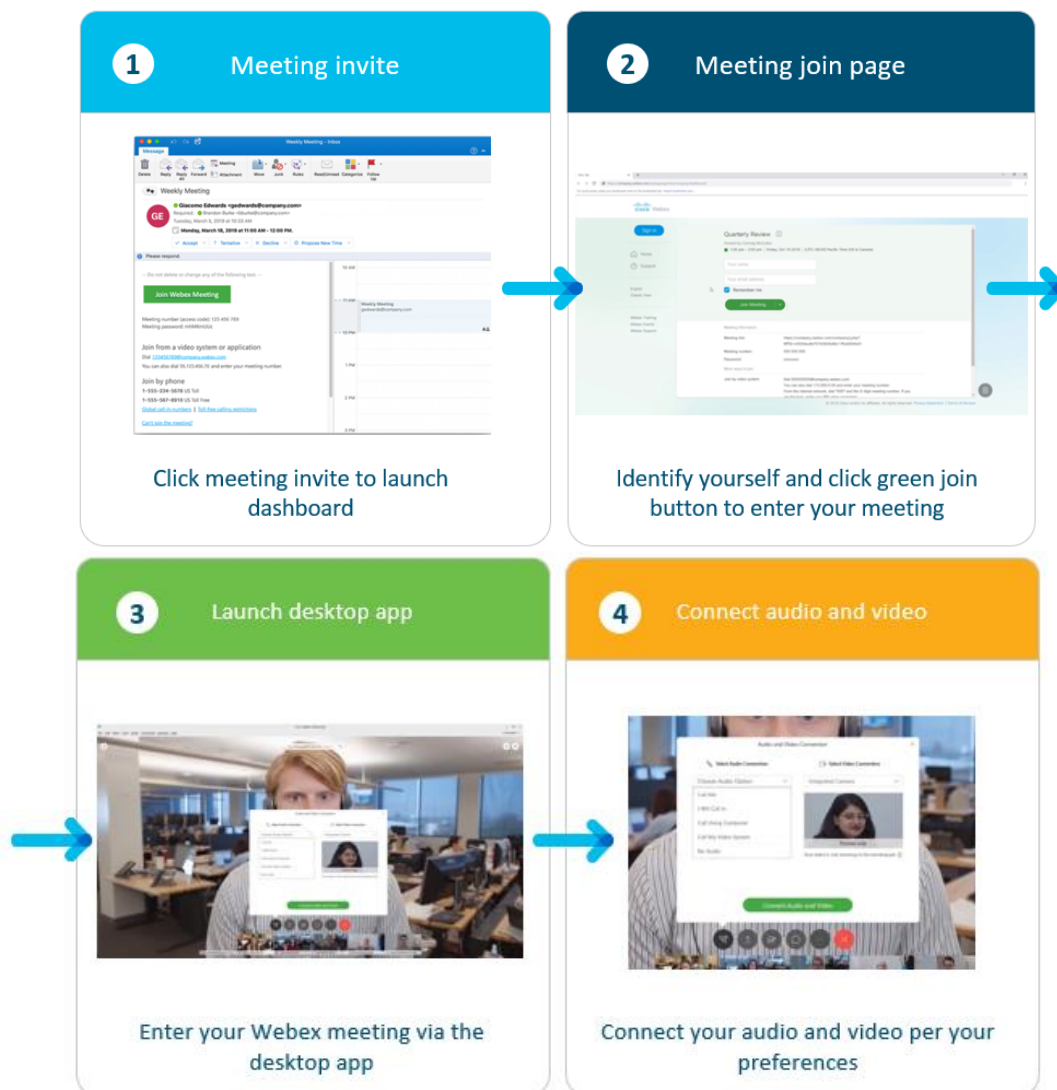
[Improved experience]

The Improved Experience brings:

- Fastest join experience for existing users and guests. (39.7 desktop)
- Fewer steps to join meetings (39.7 desktop)
- Manage your audio and video connection and device preferences *before* joining the meeting. No account needed! -- Even guest users can utilize the desktop app to set their audio/video preferences (39.7 desktop)
- Easily access Webex Meetings from your desktop at any time, without having to be in a meeting (39.7 desktop)
- Redesigned Webex Meetings Web dashboard for easier access to key functions, including a new search bar (39.6 and lockdown)

Current desktop join experience

Several clicks - requires entry via the dashboard and the desktop app

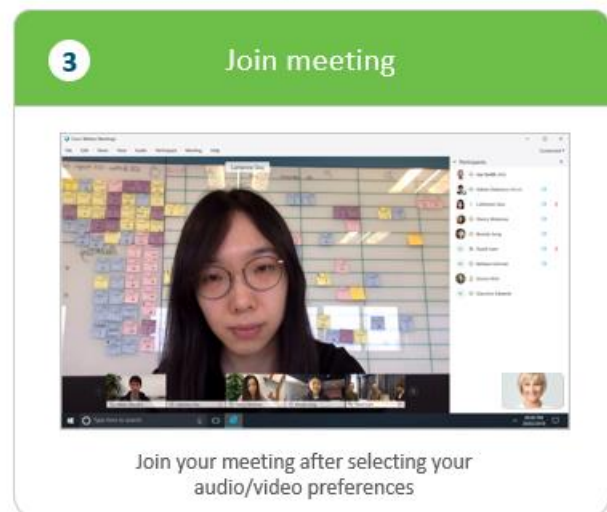
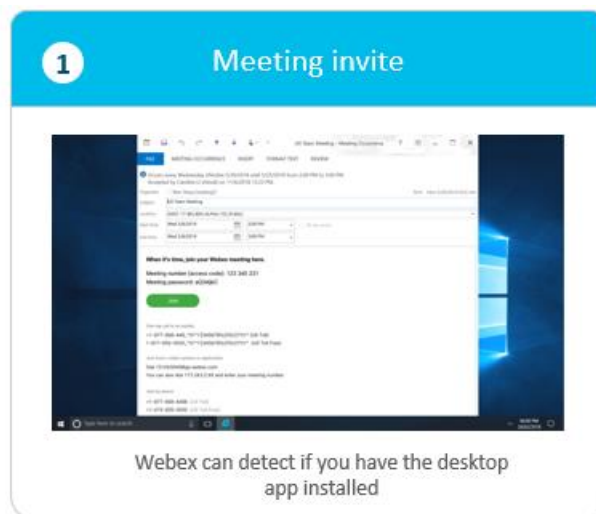


Simplified Desktop Join Experience

Three simple steps, and you're in!

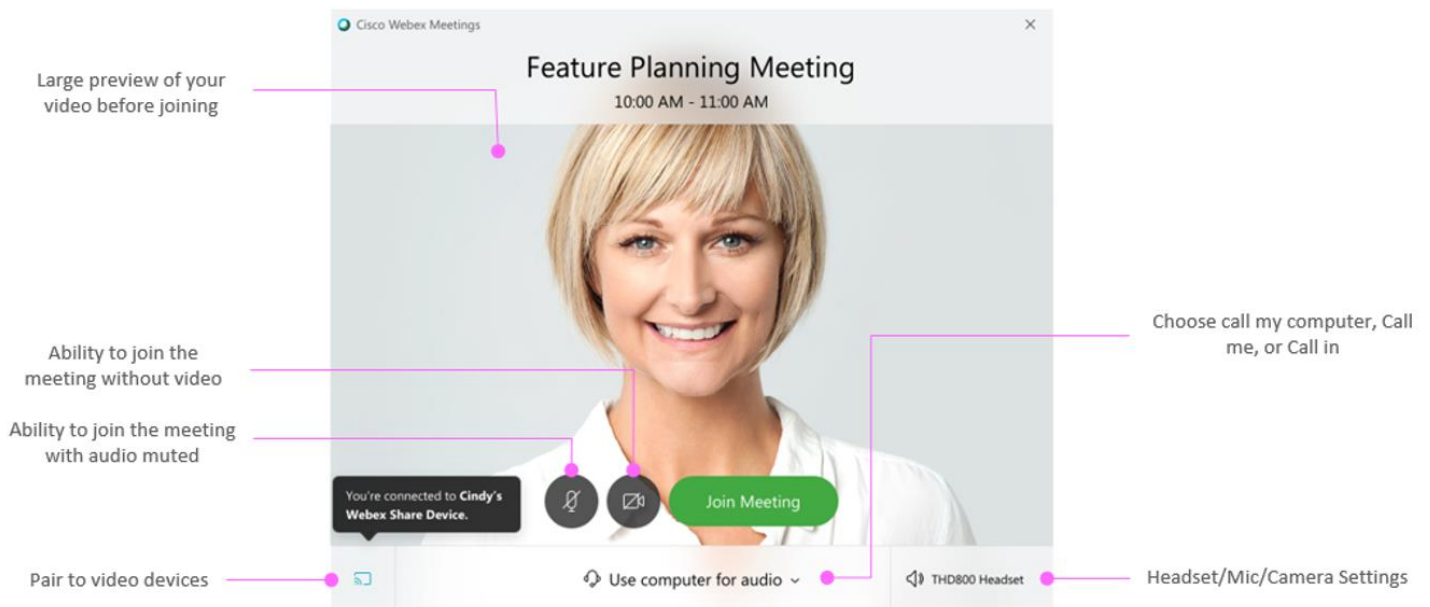
The desktop app knows who you are, so there's no reason to have to identify yourself for each meeting. (For licensed users and guests alike)

The app automatically detects that you have the Meetings desktop app installed, and directly launches the Audio/Video selection screen.



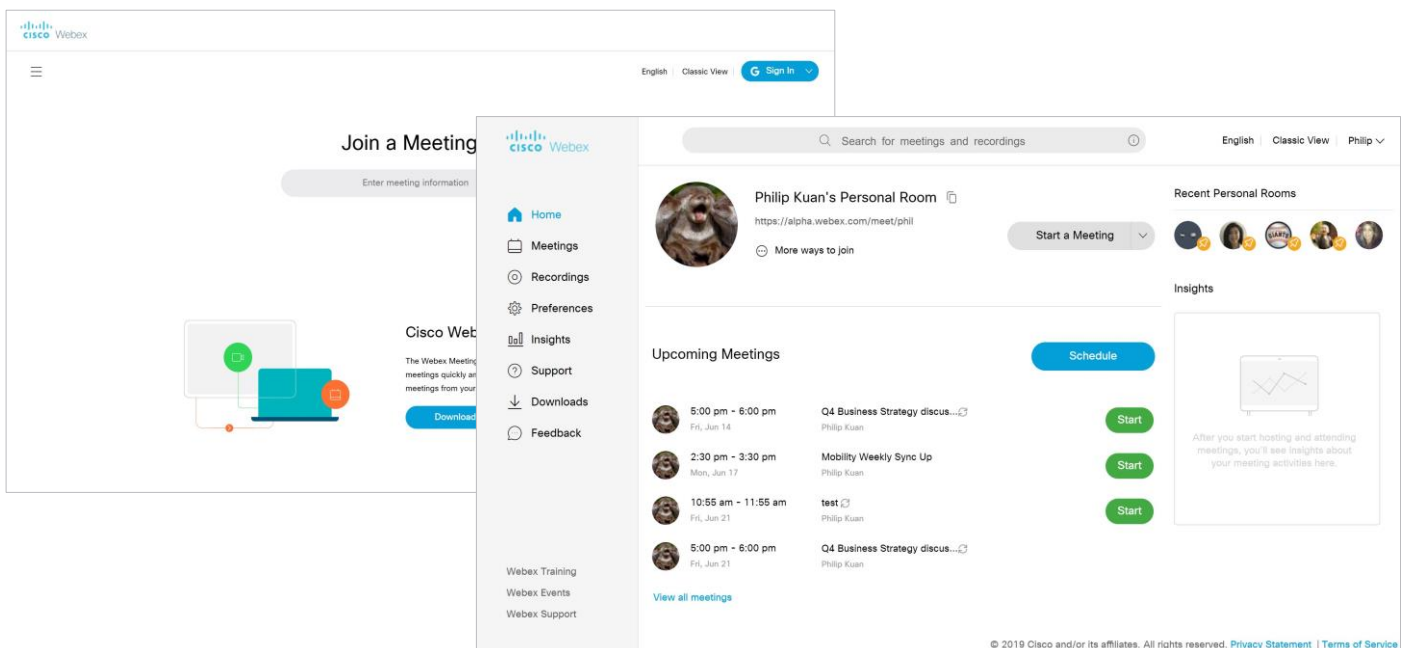
New audio/video selection screen

Make your audio and video selection before you join your meeting.



Modern view dashboards

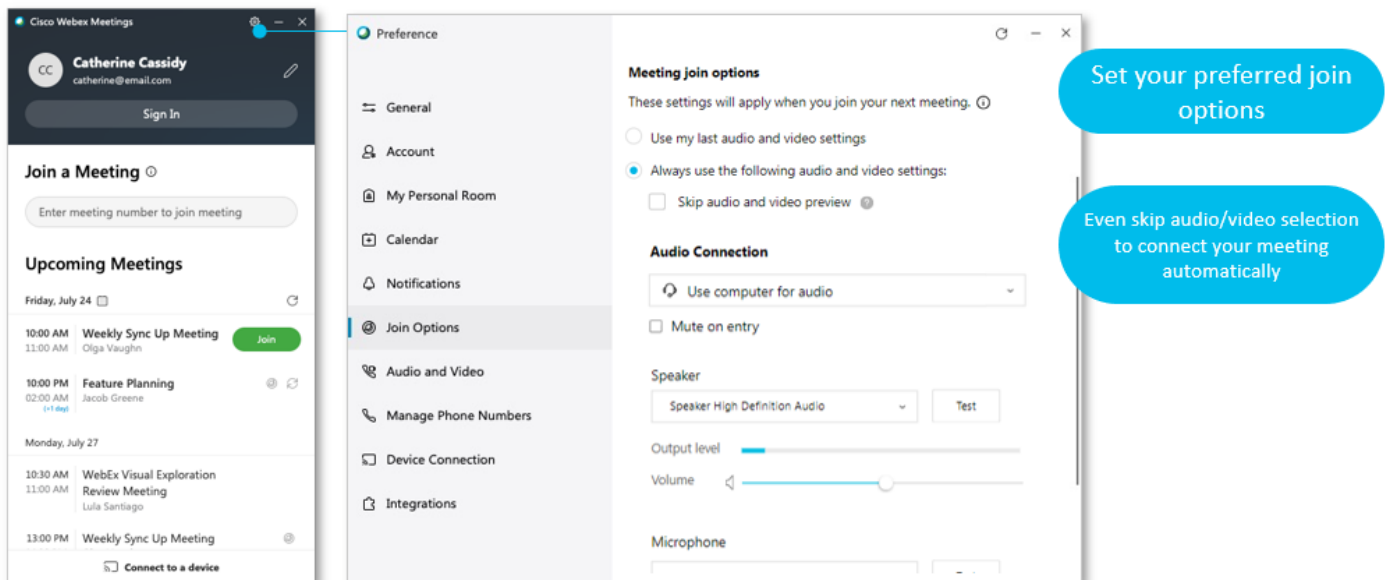
Access to your most important functions, including a centralized search bar.



Manage join preferences in the desktop app

Allows users to save their preferred join method.

No account is needed! Even guest users can utilize the desktop app to set their audio/video preferences



[Simplified Invitations]

Simplified Invitations bring:

- Intuitive, easy-to-read email invitations
- **Email Template Redesign and Simplification for Meetings (39.5)**
Webex Meeting sites which haven't customized their email templates now see a redesigned set of base Meetings email templates with a consistent, simplified layout. Improvements include the following:
 - A single, clear green button to join your meetings
 - A consistent, normalized invitation look and feel across all your schedulers (Web, Webex Desktop Application, Microsoft Outlook, etc.)
 - A one-tap-to-join using the mobile link across the templates, for mobile users who want to join the audio-only meeting quickly
- Consistent look & feel with one button push experience (Similar experience across meetings and devices)
- Mobile one-tap join and iCal invitations 39.5

Simplified Email Templates

Consistent, easy-to-read look & feel, regardless of how/where the meeting is scheduled from:

- Cleaner, more intuitive user interface
- One tap to call-in on mobile
- Simplified email template management in Site Administration

FILE MEETING OCCURRENCE INSERT FORMAT TEXT REVIEW

Occurs every Wednesday effective 5/30/2018 until 5/25/2019 from 2:00 PM to 3:00 PM
Accepted by Caroline Li (zhixuli) on 11/6/2018 12:23 PM.

Organizer Wen Jiang (wejiang2) Sent Mon 5/28/2018 8:25 AM

Subject UX Team Meeting

Location SHN7-17-BIG BEN ALPHA (10) (Public)

Start time Wed 5/8/2019 2:00 PM All day event

End time Wed 5/8/2019 3:00 PM

When it's time, join your Webex meeting here.

Meeting number (access code): 123 345 231
Meeting password: aQ34ijkC

Join

One tap call in on mobile
+1-877-668-4488,*01*12345678%23%23*01* (US Toll)
1-877-655-0000,*01*12345678%23%23*01* (US Toll Free)

Join from a video system or application
Dial 151043049@go.webex.com
You can also dial 173.243.2.69 and enter your meeting number.

Join by phone
+1-877-668-4488 (US Toll)
+1-415-655-0000 (US Toll Free)

Easy access with one button to push

[Simpler Installation]

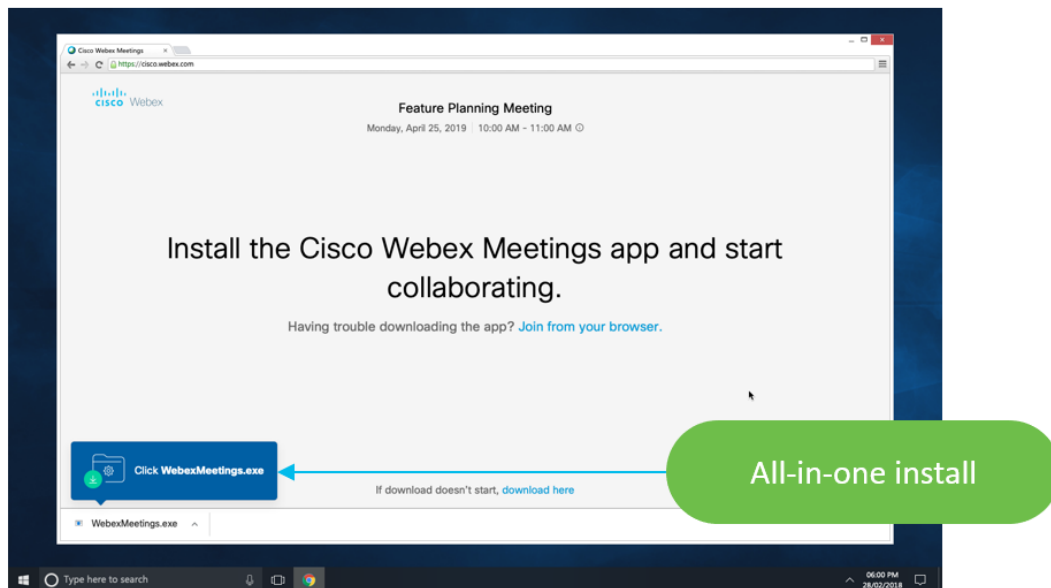
** The change to the Webex Meeting desktop app does not impact lockdown customers (customers locked down to older versions of the app will continue to work as they do today.)

- For first time users, Enjoy simpler installation for the best possible meeting experience. Ensures your meeting guests also have the best possible meetings experience
- Faster Installation – No admin rights necessary! Users are not required to have admin rights in order to install the .exe
- Benefits not only licensed users, but also *meeting guests*
- Extension/add-ons are no longer required (The install flow has been simplified using a standard .exe)
- Webex Meetings desktop app *in-meeting* and *pre-meeting* experience are now bundled into a *single install*.

Enjoy simpler installation, great for guests

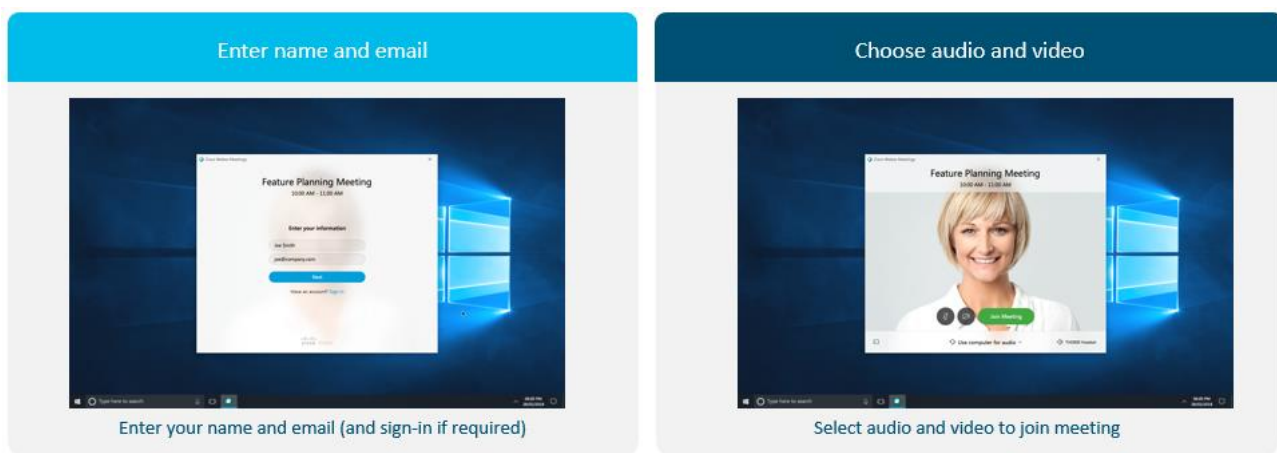
Exe file contains both the pre-meeting and in-meeting desktop app in a single install:

- Immediate download
- Click .exe to join
- Join via web app as an alternative if you cannot/do not wish to install



First time use

Desktop app will prompt user to enter their name and email (and sign-in if required). Then opens the Audio/Video selection screen to join the meeting.



Technical change

- Simplified Join Experience is targeted for Webex Meetings **39.7 release**
- Extension/add-ons are no longer required (The install flow has been simplified using a standard .exe)



Simplifies download management (common across browsers)

- Users are not required to have admin rights in order to install the .exe
- Webex Meetings desktop app *in-meeting* and *pre-meeting* experience are now bundled into a *single install*.
- Webex Meetings desktop app changes do not impact lockdown customers (customers locked down to older versions of the app will continue to work as they do today.)