# 🕐 NTT Data

# 2022-23 Global Network **Report:** Manufacturing

Enable the connected future through smarter networks Key findings: Manufacturing sector



### The manufacturing sector is accelerating network spend faster than all other industries



**75.6%** of manufacturers are increasing their network spend, indicating a huge shift in attitude towards the importance of networks



Almost two-thirds agree very strongly that networks are vital for enabling business growth



However, **68%** say **network maturity** is negatively impacting business delivery

We went deeper to understand this better...

of manufacturers agree that technology investment and progress will be instrumental to future success

agree that **innovation** is driving new. requirements and a move towards modern, more agile networks

agree that evolving work and employee engagement models are driving new

The need to drive growth, digitally innovate and enable employee productivity is driving significant change

### There is a deepening disconnection between business strategies and network capabilities

Manufacturers indicate that these strategies and key business objectives do not align:

# 48%

say their **network strategy** is not fully aligned with their business strategy



recognize that their **security strategy** is not fully aligned with their business strategy

# 59%

say their managed-services **strategy** is not fully aligned with their business strategy

## **Importance and value of the network**

To combat industry challenges and align various technology strategies, manufacturers recognize the importance of the network in achieving their business objectives

| <b>9 out of 10</b><br>agree that networks are vital for<br>enabling outcomes related to<br>EX, CX and cost management | <b>but just 42%</b><br>are fully satisfied with their<br>network capability                     | <b>and only 39%</b><br>are in advanced stages of<br>modernization and digital<br>optimization |
|---|---|---|
| <b>Over 2 in 3</b><br>say network maturity is<br>negatively impacting business<br>delivery                            | <b>93%</b><br>still need more consistent<br>and reliable availability, scale<br>and performance |   |

## To stay ahead of the curve,

manufacturers must look ahead and understand how the network landscape will transform

### 98%

agree hybrid working is driving increased network connectivity requirements

### 75%

believe lack of skills and resources to drive network innovation is a challenge

### 9 in 10

expect the convergence between the digital and physical worlds to introduce new requirements

### Various factors will impact future network architecture requirements

Greater network automation

Support for **IoT** connectivity technologies

3

Increasing cloud connectivity

# How manufacturers will manage ind buy networks

The struggle for most manufacturers is how to find the right partner. The results indicate they are somewhat disgruntled with current arrangements

### 96%

are increasingly looking to partner with managed service providers, ideally with a single provider

### 86%

would prefer to outsource their end-to-end network to a single (strategic) partner rather than multiple vendors

### but 88%

currently buy in silos and/or default to buying from an incumbent



### 70%

say most of their network infrastructure is **currently** 

managed by an external service provider, and expect this to rise to **75% in the next** 2 years



### 92%

agree strongly that their organization preference is a network-as-a-service (NaaS) model



### **Top 3 motivators for** considering a NaaS model:

- Flexibility to scale and match consumption with business demands
- Supply chain certainty
- Ability to balance opex and capex

## How networks will be delivered

Manufacturers are reevaluating their security solutions and embracing 5G and cloud while expanding automation

### 94%

require AIOps, automation and improved analytics to further optimize network operations

### Top 3

infrastructures that are planned to be deployed in the next 2 years:

- **5**G
- Software-defined **Cloud Interconnect**
- Multicloud networking

### Tools available on current network management platforms include:



Secure connectivity



Secure identity, access & privilege management



**Monitoring campus** technologies



Inventory management



Service management

Top performing manufacturers\* have not only executed most of their priorities effectively but are also ahead of the curve

### **Top performers**

| ALL | align their technology strategy to their business goals compared to 52% in the rest of the industry |
|-----|---|
| 90% | <b>are accelerating investment in digital transformation</b><br>compared to 59% of the rest         |
| 80% | are in advanced stages of modernization and digital optimization compared to 37% of the rest        |

**Top performers** are more likely to have implemented **new technologies** 

88% private 5G (vs 47% of the rest)



88%

edge networking

\*Top performers are categorized as having >10% year-on-year revenue growth and >15% operating profit margin in the last financial year



Unite business and IT goals to achieve your desired RoI

Manufacturers need to act fast to future-proof their network



Move to an NaaS model to add the flexibility you need to meet

changing needs

Invest in a partner who moves

you away from legacy network

assets and helps you stay ahead

Register for a **Network Assessment** to accelerate your network ambitions

### **Register now**

**Network Consulting Services** Create superior connections



Get the **2022-23 Edge Advantage Report** 

