



Implementation services

Seamless integration of new technology into your environment

Reduce risk, **minimize operational** disruptions and **accelerate time to value.**

Implementation services

Our industry-certified implementation methodologies help clients to deploy and integrate technology solutions into their environments.

Our implementation services can be purchased individually or in combination with each other dependent on your needs. Service components include:

- Off-site staging and configuration
- On-site rack and stack
- Full configuration
- Migration planning
- Testing, including: business validation testing and support of user acceptance testing
- In-Service Validation
- Migration or cutover to the new solution
- Decommissioning of the legacy platform
- Knowledge transfer to your support teams

We can implement a broad and diverse array of hardware and software vendor solutions into your operational environment.

Business outcomes

Business outcome: Reduced risk and accelerated time to value for technology investments.

Benefits: Minimize mistakes in deployment, reduce risk and decrease the time it takes to realize the value of your technology.

Business outcome: Seamless integration and operational handover into your environment.

Benefit: Accelerate time to value for technology investments and modernization initiatives.

Business outcome: Global consistency in delivery.

Benefit: Execution of projects delivered in the same way, anywhere in the world.

Business outcome: Offload technology onboarding tasks from inhouse staff.

Benefit: Minimize disruption in day-to-day operations by offloading implementation tasks to skilled resources.

Implementation service options:

Site survey: Remote or onsite evaluation of site readiness completed in preparation for installation.

Rack and stack: Rack and stack install at your site and loading of the latest stable IOS and configuration or your nominated/ supplied IOS version and defined configuration.

Full configuration: Creation and loading of configurations based on your defined design requirements. This option must be purchased in combination with the rack and stack configuration option.

In service validation: Cut-over and go-live testing for installed devices to ensure full connectivity, routing, trunking and end user connections in place and functioning correctly. This service can be employed for NTT- or client-installed devices.





Knowledge transfer (on-site): A two-hour session designed to walk designated personnel through how the device or endpoint has been installed. Basic usage and navigation of the device will familiarize designated personnel with the device to the point that they can operate it comfortably.

Flexible service capabilities to **suit your individual requirements.**

How we deliver:

Site survey (on site or remote)	Stage (off stage)	Rack and stack	Full config	In-service validation	Knowledge transfer
<p>Remote</p> <ul style="list-style-type: none"> • Telephone or email assessment of site readiness 	<ul style="list-style-type: none"> • Unpack in staging area • Power-on self test • Load latest stable IOS • Load OEM supplied base configuration • Report DoA's and schedule replacement • Email configuration of OS upgrade, configuration loaded. • Repack and ship to site 	<ul style="list-style-type: none"> • Equipment delivered to site • Unbox and installation into racks • Power-on self test • Loaded latest stable IOS • Loaded OEM supplied base configuration • Connect uplink cable • Asset and tag device 	<ul style="list-style-type: none"> • Creative device configuration using client supplied documentation • Compare basic acceptance test plan 	<ul style="list-style-type: none"> • Cone and access training • Email configuration of test outcomes • Basic fault diagnosis 	<ul style="list-style-type: none"> • Max 2 hour knowledge transfer on operation of the installed device
<p>Onsite</p> <ul style="list-style-type: none"> • Site visit • Survey to assess readiness for device installation • Evaluation report 					

Why choose NTT?

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Specialized expertise
 More than 1,200 technical service engineers with a combined total of more than 11,000 certifications.
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Multi-vendor support:
 Skills and certifications for a broad array of hardware and software vendors.
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Proven methodology:
 Standardized global methodology based on more than 30 years of experience.
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Your service, your way
 Choose one or several implementation options or employ our end-to-end implementation service capabilities from staging through to knowledge transfer.



If you'd like to find out more about our services, speak to your client manager or visit our [website](#)