

Compliance recording for Microsoft Teams

ASC Recording Insights

Record and archive your Microsoft Teams calls, meetings, screen-sharing and chats in compliance with legal requirements.

ASC Recording Insights is a Microsoft-certified cloud-native solution for Teams Hosted in Microsoft Azure, it integrates seamlessly with your collaboration platform and that provides secure capturing.

Secure and flexible

ASC Recording Insights combines the reliability and security of compliance recording and analytics with the flexibility of the latest technologies, which can integrate seamlessly into your workflows.

It's the first certified AI solution in Microsoft Cloud for Financial Services (FSI) and complies with MiFid II, PIC-DSS and HIPAA regulations, and more.

You can store your data on your Office 365 tenant, or another storage platform of their choice.

Protect your business while meeting legal and compliance requirements.

Azure AI Services and Azure OpenAI integration

Unlock more potential through ASC Recording Insights' seamless integration with Azure AI Services, providing transcription and translation in 100+ languages. With Azure OpenAI, it can also generate summaries, AI insights on sentiments and answers to your questions. And it's compatible with Microsoft Copilot Plugin, allowing you to add an AI assistant for greater productivity.

Capture insights to improve employee collaboration and customer service for better business performance.

Simple and fully supported

As your single point of contact, we remove the complexities of managing multiple technologies end-to-end.

We streamline processes with our support services, change management, and incident and problem management. We can also help drive greater user adoption to increase productivity and your ROI.

Cost-effective and scalable

Delivered via the cloud, this solution can be deployed quickly and will easily incorporate future business requirements without significant additional overhead.

Your choice of platform and deployment models

Our expertise in working with multiple leading global vendors supports your choice of platform and deployment model.

What you will get from ASC Recording Insights



Recording and archiving of audio, video, screen-sharing and chat - in combination or alone.



Full administration control, including automatic or manual recording control, and access and playback rights management.



AI data analytics and insights through integration with Azure OpenAI for summaries, sentiment analytics and AI questions; access to reports generated on usage, compliance and data logs.



AI policy engine, including predefined and customizable templates for policy rules, patterns and categories.



Secure capturing with tenant-specific data encryption, group admin via Azure Directory, and individual archiving rules.



Importing and exporting of recordings.



Azure AI Services for transcription and translation in 100+ languages.



Azure OpenAI summary, sentiment detection and keyword spotting.

Realize the many benefits of ASC Recording Insights

Capture all your communications effortlessly and securely.



Consistent user experience globally, across all locations.



Native within Microsoft Teams, seamless integration across applications and workloads.



Delivered via the cloud (SaaS).



Lower IT and infrastructure costs with operational cost efficiency.



Fast and easy to deploy.



Increased workforce productivity.



One single provider with ownership across all operations.



Flexible opex pricing model.



Easy scalability as business grows.



Cognitive services for analytics.



User matching via Azure Active Directory.

AI data analytics with Azure OpenAI

Turn data into business value with AI. By leveraging analytics based on Azure AI Services and Azure OpenAI, you can extract key insights and improve compliance and security.

Keyword spotting

Automatic search and display of predefined keywords and adherence phrases

Automatic categorization

Automatically categorizes all communications according to their compliance relevance

Compliance monitoring

Monitoring compliance with internal and external requirements

Transcription and translation

Document conversations with automatic transcription and translation into 100+ languages

Fraud detection and risk alerting

AI-powered detection of potential fraudulent behavior or threats, in real time

Dashboards and reporting

Dashboards with customized reporting and analytics

Integration with Microsoft Dynamics 365

Get comprehensive insights into customer interactions by integrating ASC Recording Insights with Dynamics. Start recordings directly and replay recorded conversations in Dynamics. Transcribe and save conversations as text, as well as view complete customer history. Recordings are listed with compliance information, metadata and transcriptions, allowing categorization based on compliance risks.

Maximize your Microsoft investment with other solutions

Microsoft Teams Calling

Activate voice on Microsoft Teams to provide a unified experience for all your users. We can help deploy and fully manage your Teams Calling via Phone System, Audioconferencing and Direct Routing services.

Universal Calling Plans

Our Universal Calling Plans are available in 40 countries, providing global coverage and 99.99% availability, backed by NTT DATA's resilient, self-healing network. Let us simplify administrative tasks with our 24x7 service desk, incident management, configuration asks (MACDs) and proactive voice quality tracking.

Operator Connect

Integrate NTT DATA Calling Plans and Audioconferencing services directly into Microsoft Teams. It's simple and quick to deploy – activate and assign Teams user numbers from the Teams Administration portal. Direct peering powered by Azure creates a 1:1 network connection for enhanced reliability.

NTT Extend for Microsoft Teams

Extend your existing telephony solution to mobile users with a single number and contract for a range of profiles in your organization, including frontline workers and temporary employees.

Get in touch

For full details on ASC Recording Insights, or to discuss your requirements, please speak to your Account Manager or visit our [website](#).



