



Digital Transformation

# Employee Experience Services

Creating safe, sustainable and interconnected workplaces and great user experiences

**Transform your workplace into one that prioritizes employee wellbeing and enables people to flourish.** Taking a consulting-led approach, we work with you to design and deploy the latest endpoint, collaboration, communication and productivity technologies to support your organization's desired future way of working.

## **Our goal is to provide a seamless, secure and connected workplace experience for your hybrid, remote and frontline workers.**

We specialize in workplace modernization and smart spaces, supporting a true hybrid working experience from any place, any device and any scenario –field services, remote work and on-site. This is supported by our ability to provide high-availability managed infrastructure, experience-based workplace thought leadership and complex platform-based solutions for any industry.

### **Solutions for workspaces anywhere**

**How do you ensure that your users are able to connect, communicate and collaborate securely and easily wherever they are working and on whatever device?**

We have seen a rapid and fundamental change to the workplace as we know it. Organizations now need to reconsider how they engage with, motivate and care for employees when the office is no longer a fixed location, but can be anywhere.

**We take a comprehensive approach to the employee experience that encompasses:**

- The security and protection of users and endpoints
- A range of workspace requirements for employees
- Incorporating multiple ways of working into the design and functionality of the corporate office

We also monitor and assess the ongoing user experience and provide insights on new technology developments to drive further innovation and enhancements.

### **Platforms for productivity**

**How do you design a secure, multifaceted working environment that suits the requirements of your diverse workforce and is conducive to collaboration, productivity and employee wellbeing?**

In a corporate environment where the boundaries of the workplace have blurred, it has become increasingly difficult to align your existing workspaces to your organizational ecosystem and objectives.

**We empower your employee productivity through the planning, designing and deployment of automated experience-based productivity platforms.**

These platforms combine office productivity, information and knowledge management, and worker automation solutions. We can then measure and enhance productivity gains through ongoing workplace and application performance analytics and monitoring.

## Communications

**How do we ensure that our users can connect and communicate in the most optimal way, and that the experience is just as good for a remote or mobile worker as it is for someone in the office?**

We provide solutions that are focused on creating an optimal voice, video and in-person employee experience to facilitate great one-to-one connections, group collaboration and large meeting events.

Our services factor in the underlying technology infrastructure, the functionality and design of the communication solutions, and the user experience in interacting with these solutions, equipment and functional spaces. **The result is a seamless, consistent and intuitive communications experience for employees across different devices, applications and locations.**



### Why NTT

NTT Ltd. is a leading global technology services provider. Our global assets and integrated ICT stack capabilities provide unique offerings in cloud-enabling networking, hybrid cloud, data centers, digital transformation, client experience, workplace and cybersecurity.

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