

Managed Cloud Services

# SAP on Microsoft Azure

Next-generation Managed Public Cloud Services

**From SAP NetWeaver to SAP S/4HANA,** our services provide operations, management and cost optimization of an Azure infrastructure tuned for SAP.

Beginning with a migration journey focused on modernizing and improving process, we then follow with our managed services designed to offload time consuming critical infrastructure and SAP management tasks, so our clients can focus on innovation.

## Modernize your IT on Azure Managed Cloud

Microsoft Azure is one of the most comprehensive and broadly adopted public cloud platforms. Whether you are migrating an existing SAP landscape to Azure, implementing S/4HANA greenfield, or need to optimize aging onsite infrastructure, we have the expertise to help you achieve your business and technology objectives.

For 25 years our SAP specialists have installed, migrated, optimized and managed virtually every combination of SAP, operating system and database. We currently hosts hundreds of SAP clients globally.

We have formed a multi-year strategic alliance with Microsoft that's aimed at delivering secure and reliable digital solutions. The alliance brings together our best of its kind infrastructure, managed services and cybersecurity expertise, with Microsoft's trusted cloud platform and AI technologies.

We've been an SAP-certified partner since 2005 in SAP Cloud, hosting and SAP HANA operations.

## **Our approach**

We recognize every SAP journey is unique, which is why our approach always begins with a comprehensive assessment of your current and proposed SAP and business requirements. For many, S/4HANA is not the destination, but part of the broader journey. Our objective is to harness the power of Azure to secure, optimize and enhance your SAP experience. This is a very different approach from deploying your datacenter in the cloud where resources are mapped one-to-one from private cloud.

Working closely with you as an extension of the IT team, we work to improve processes, modernize infrastructure and drive consistency.

We recognize a well architected framework, cost optimization, and operational excellence are just as critical as security, reliability, performance and efficiency.

## The migration journey

The migration journey starts and ends with you. SAP on Azure specialists work with you to identify optimal migration approach in support of a business case drivers including: current state, hardware refreshes, software renewals, end of support, budget and more.

All datapoints become some of the checkpoints during the migration. We leverage SAP and Microsoft proven methodologies and best practices to align your SAP and public cloud strategies.

Bottom line: we partner with you throughout the entire journey to deliver expected outcomes – making a difference to your organization.

## **Run state**

Getting to run state is not the end of the journey—rather, it's the beginning. Cost containment and operational governance associated with design-build-deploy are continuously reviewed. Quarterly, we analyze the condition of your SAP on Azure landscape to determine how it can be optimized for technical performance and cost effectiveness. Highly experienced SAP Basis consultants provide white glove service providing a superior client experience.

## **SAP Basis expertise**

We are the leaders in SAP Basis support, largely due to our extensive skill set, technical capabilities and emphasis on continuous SAP training. From formal classroom training and certification, to in-the-field mentoring, to continuous consultant collaboration, we ensure our teams have the knowledge and capabilities to drive continuous improvement.

We take a unique approach to SAP Basis support, emphasizing clear, open communication and high-touch customer service. We coordinate with management and technical stakeholders in your business to understand your SAP requirements. This ensures our approach addresses your business and strategic needs as well as your technical requirements.

Our clients have a direct line to their own Client Success Manager (CSM) and Basis administrator. Day or night they are a phone call away.

# Flexible solutions for security administration

SAP on Azure solutions are secure by design, meaning security and privacy are built into solution architectures from the foundation. Our security features create a platform for enterprises to grow and mature their security program. Depending on your security requirements, we augment your in-house security team, or you can leverage our team of security professionals and advanced tools. Our SAP security includes:



#### Monitoring

Analysis of user activities, security violations, identification of inactive log-ons and unused passwords and recording of system usage statistics.

#### Maintenance

Design and construction of roles, management of day-to-day user changes, identification and implementation of security changes to reduce exposure to unauthorized system access.

#### **Change Control Management**

Process validation and implementation of change control processes.

#### Audit Reporting

Role and authorizations, documentation of system administration accounts and passwords, user and role change documentation, segregation of duties reports, and periodic role validation notebooks.

#### Compliance

Achieve SAP compliance with our proprietary GRC and continuous controls monitoring platform for SAP environments designed to automate time-consuming tasks associated with compliance reporting and audit support. ControlPanelGRC offers an easy-to-use and implement GRC solution designed to provide the robust functionality needed to meet SAP compliance requirements.

## **Key features**

- · Cloud discovery assessment migrations
- · Predictable costs and transparent management services
- Unmatched security and compliance controls at all phases of the migration
- · Continuous workload optimization
- CloudLink portal for single pane of glass visibility

# **Key benefits**

- Guidance through the S/4HANA journey
- · Increased agility and a flexible and dynamic infrastructure
- · Accelerated hybrid or public cloud transformation
- · Extended IT teams while leveraging an integrated solution
- Experienced strategic and trusted partnership for business transformation

# Certifications

- SAP-Certified in Hosting Operations
- · SAP-Certified in SAP HANA Operations
- · SAP-Certified in Cloud and Infrastructure Operations
- Azure Networking MSP
- Azure Expert Managed Service Provider
- Azure for SAP Workload Specialty
- Microsoft Gold Data Platform
- Microsoft Gold Data Analytics
- Microsoft Gold DevOps
- Microsoft Gold Application Development
- Microsoft Gold Application Integration

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# Get in touch

If you'd like to find out more about our SAP on Microsoft Azure Services, speak to your client manager or visit our website