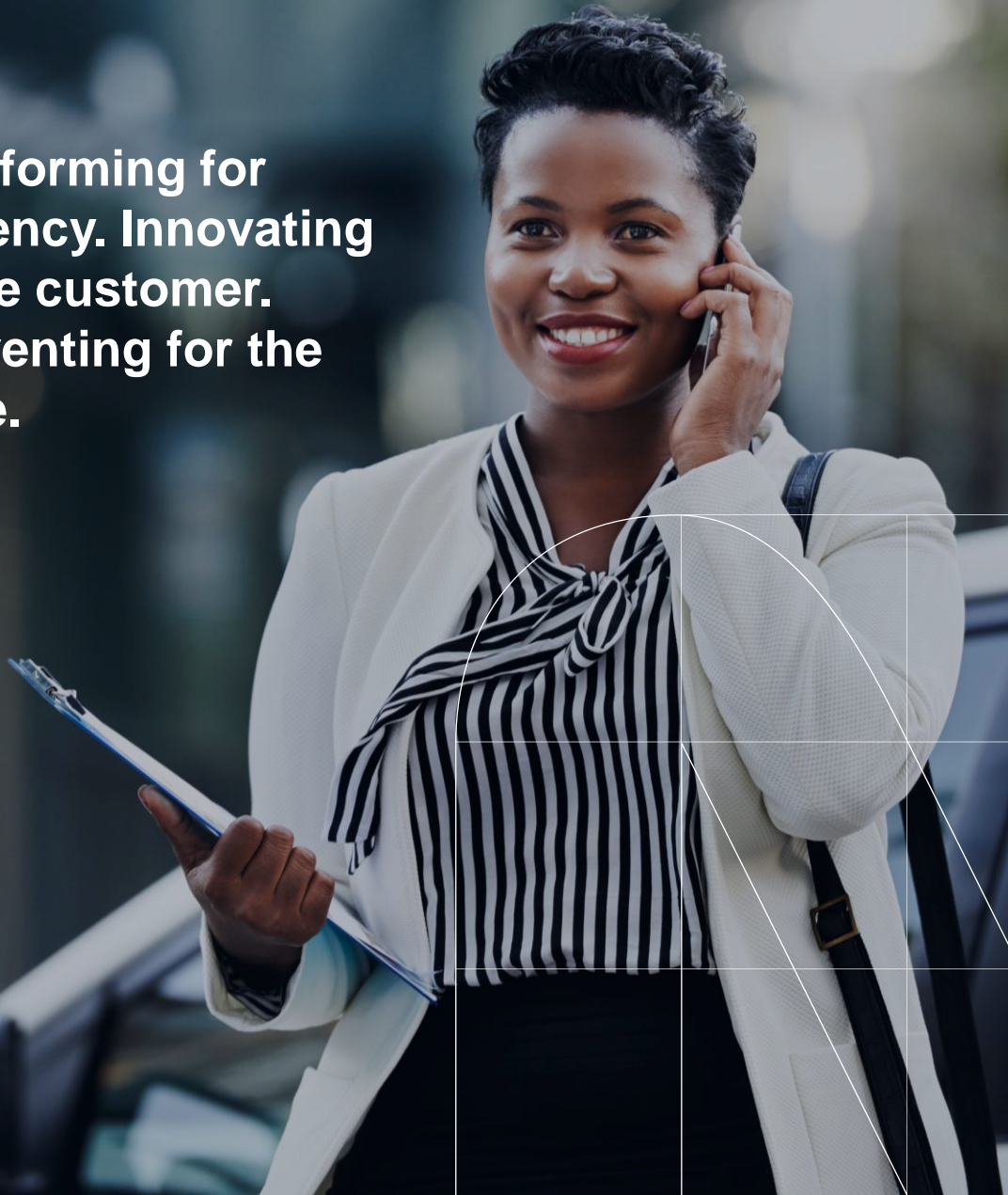




# Inspiring an exceptional future for Standard Bank

**Transforming for efficiency. Innovating for the customer. Reinventing for the future.**



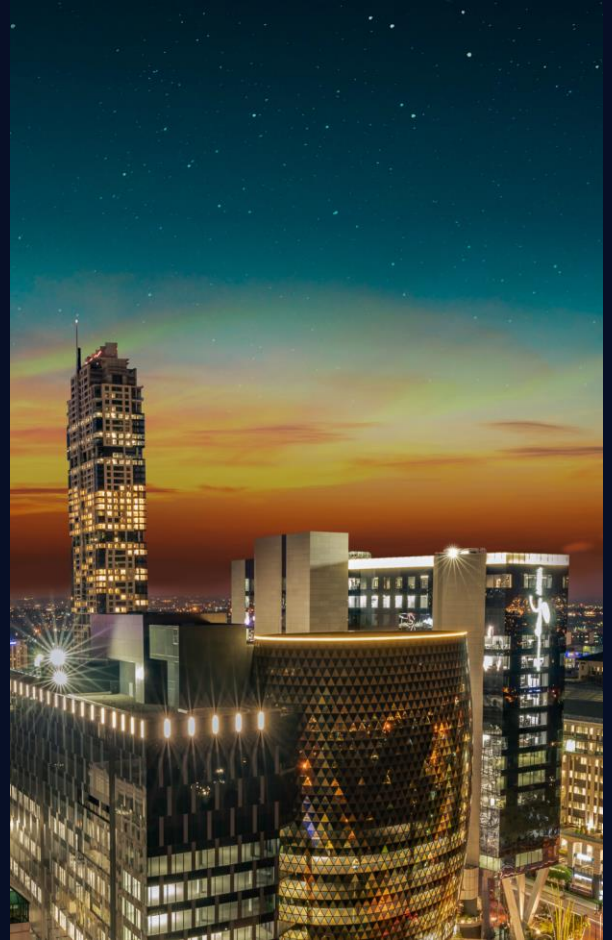
Digitise at scale. Transform outcomes.

“

Transforming to meet  
tomorrow's agile,  
customer-centric  
digital banking era

# Driving digital transformation with deep financial services expertise across your business

As your **strategic partner for customer-centric transformation**, NTT DATA will work closely with you to sustain your successful expansion across Africa. Aside from helping you transform customer experience, we'll continue to **execute your technological advancement with excellence to drive sustainable business growth and value**. Among the specific capabilities we bring are:



## World-leading banking consultancy



As the world number two in banking expertise, we bring strength-in-depth domain consulting along with extensive capabilities in modernising financial services data and custom applications. This will help you drive through innovation in your cards, payments and other key business areas.

## Enormous data and custom application expertise



Our capabilities in this area include full application transformation, migration and management, as well as AI-powered analytics and prediction. We bring all of this together to support your business-differentiating, decision-making and customer-centric delivery capabilities.

## Cloud modernisation competency



We also bring complete cloud modernisation capability to support your cloud migration, operations and applications. These are augmented by Finops for accountability, cost management and efficiencies.

## Powerful networking capabilities



We offer the deepest networking and infrastructure expertise and innovation, from core networks and SDWAN to Edge as a Service.

## Comprehensive managed services



Our global/local managed services for banking and financial services can quickly scale up or down as needed across key applications, data and infrastructure. We also bring specialist services for key platforms and applications such as AWS, Microsoft, SAP, Oracle, Salesforce and others more specific to FSI including Temenos, Murex, Finastra, FIS, IntelliMatch, NICE Actimize and Calypso.

Beyond delivering core banking and technology services, our offering is augmented through solutions that accelerate ESG and sustainability while others transform customer experiences. We build in resiliency and cybersecurity at every point while enhancing workforce productivity and engagement. Our rich API marketplace is at your disposal to unlock revenue. We also provide highly flexible, agile contractual agreements and terms that adapt to Standard Bank's needs.

*Business expansion built on first-class experiences, cloud-led efficiency and business resilience.*



### Deeper customer-first experiences and engagement

You will benefit from a complete system comprising **data, custom apps and multi-channel experiences** that are fully integrated around the customer. Our **AI/ML solutions** will enable you to enhance digital customer engagement. This will support more personalized, rapid access, and evolving payment and investment interactions that **drive customer satisfaction, retention and revenue.**



### Smoother expansion into new markets

Enhanced **operational agility** and simplified networking will bring you **digital-first** working and products, plus higher connectivity levels across your branches and business as a whole for continually connected growth across regions. This enhanced support for campuses, branch staff and remote customers will sustain your strategy of **regional expansion and leadership**, for smoother **extension of your branch and business operations into key territories.**





## Accelerated digital transformation and innovation

With us, you get a combination of **banking solutions expertise, advanced full-stack technology and partnerships with cutting-edge providers**. This will keep you at the **forefront of scalable and sustainable financial solutions competitiveness** across Africa and beyond.



## Increased efficiency, reduced workload and more opportunities from the cloud

You will have ready access to streamlined processes, maximised uptime, reduced cost and holistic cloud migration. Our proficiency in **consulting, banking domain insight, data analytics, managed transformation and services** will see to it. This will support you to make better cloud choices, take on key workloads and use transparent service measures. This will help you drive provable cost efficiencies based on a new found ability to **report clearly on improved cost-to-income ratios**.



## Reinforced compliance and business resilience

Your **compliance, reputation and financial ratings** will be boosted by robust cybersecurity, **Zero Trust, advanced monitoring and Observability**. You can better mitigate digital risk and protect customer-facing systems, with continuously updated compliance measures that are automatically embedded into **secure by design networks and cloud operations**.

# Your complete banking operations efficiency and customer service innovation partner

**NTT DATA is the right partner to strategically transform your digital operations and customer engagement for the future. Our global strength and local delivery capability allied with in-depth financial services consultancy and full stack digital integration proficiency make us the right choice to support your continued expansion across Africa, from several perspectives:**

- **An established trusted ongoing relationship**

Our proven relationship with you stretches back many years, giving us a deep understanding of your business and a basis for mutual trust. Our **global footprint** augments our **local African expertise**. We offer a level of scale, in-country presence and on-the-ground talent that others cannot match.

- **A living and breathing commitment to sustainability**

Our **end-to-end sustainability** solutions are aligned to a global partner ecosystem with a 150-year history of using tech for good. Our rich history of green data centers and sustainability solutions are testimony to our ability to help your operations become more sustainable, making you better able to measure, report and deliver in a sustainable way.





- **A true full stack partner**

We are your single partner who can bring truly integrated capability from process advisory through to business/banking consulting expertise. This supports technology across a wide variety of world-leading vendor solutions spanning cloud-to-edge, data centers and networking.

- **A leader in global banking innovation**

We are a global leader in banking and financial services innovation — number two globally — with 52,000 experts in banking innovation, business modernisation and product development covering core banking & lending, financial crime, payments, cards, capital markets and insurance. Our banking IP and innovation support you to drive an efficient technology strategy that transforms your business and banking model. As a global leader in financial services innovation, we have earned an enduring reputation for quality delivery among banks like HSBC, State Bank of India, Bank of Ireland, Santander, DBS, AIB and many more.

- **A reputation for quality and resilient delivery**

NTT DATA designs 'strength in depth' across solutions and implementations. We deliver technology and innovation built to drive business outcomes for long-term effectiveness, extreme reliability and human-centric usability.

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Standard Bank