

# Compliance Recording for Microsoft Teams: Seven benefits

Microsoft Teams is now indispensable for many businesses, but **compliance matters**

**Microsoft Teams has become an integral part of Office users' everyday lives:**



As many as **93 of the Fortune 100 companies** today rely on the Microsoft Teams collaboration platform for virtual collaboration

More than

**115 million**

people around the world use Teams every day

However, the widespread adoption of Teams has also brought about certain challenges with compliance programs. Specifically, if your organization or industry is required to record customer conversations and electronic communications, it is crucial to ensure that these recordings are legal.

## The appliance of compliance - it's everywhere

In some industries, organizations don't just record calls as a nice-to-have training tool: **It's a must-have for them to remain compliant.**

Sectors that frequently require compliance recordings include:



Financial services



Healthcare



Law



Public sector



Retail



Contact centers

## Now there's a Microsoft certified, native-built cloud solution

The good news is that you can now quickly and easily integrate a full-featured and readily compliant solution into your cloud collaboration ecosystem. NTT has developed a partnership with ASC Technologies to deliver its Recording Insights solution as our preferred compliance recording solution for Microsoft Teams. Hosted in Azure, it integrates seamlessly into your collaboration platform.



### Secure and flexible

The solution combines the reliability and security of compliance recording and analytics with the flexibility to integrate the latest technologies.

The solution is compliant with MiFID II, PIC-DSS, HIPAA regulations and more.

Customers may opt for their data to be stored in the Cloud, on their Office 365 tenant, or another storage platform of their choice.



### Cost effective and scalable

Delivered via the cloud, this solution has been built to deploy quickly and easily incorporate future business requirements without significant additional overhead.



### Simple and fully supported

As your single point of contact, we remove the complexities of managing multiple technologies end-to-end.

We streamline processes with our support services, change management, incident and problem management.



### Benefit 1 - Automatic

**Our Compliance Recording solution for Microsoft Teams** lets you capture all your communications effortlessly and securely. Recording & archiving of audio, video, screen sharing and chat - in combination or alone.



### Benefit 2 - Control

**Full administration control**, including automatic or manual recording control, access and playback rights management.



### Benefit 3 - Analysis

**Insights and analytics** via reports generated on usage, compliance and data logs.



### Benefit 4 - Flexible

**Secure and flexible capturing with tenant-specific data encryption**, group admin via Azure Directory and individual archiving rules.



### Benefit 5 - Customizable

**Individual export and import options** can be tailored according to the customers' requirements.



### Benefit 6 - Global

Speech-to-text transcriptions supported in **80+ languages** and translations in **70+ languages**.



### Benefit 7 - Comprehensive

**Predefined keyword display**, categorization and searching.

## Leverage our leading vendor partnerships when you work with us

Our expertise working with multiple leading global vendors supports your choice of platform and deployment models tailored to your needs. We can help **drive greater end-user adoption** which results in **greater productivity and returns on investment**.

Protect your business while ensuring you are meeting legal or compliance requirements today.

To learn more or schedule a demo of Compliance Recording for Microsoft Teams, visit our website or contact us today.

Contact us